

General Terms and Conditions for a customer account on the Starline Computer website

1. General

The use of a customer account on the Starline Computer website is intended exclusively for commercial customers. These terms of use apply from the time of consent and the creation of a customer account. Users undertake to provide truthful and complete information about themselves and their company. This information must be maintained and updated so that it remains truthful, current and complete.

S. 1 / 2

2. Creating a customer account

Users can create a customer account via the registration form on the website. To do this, the user enters their information in the registration form, agrees to the privacy policy, terms and conditions and terms of use and submits the form. After submitting the form, the user receives a confirmation message by e-mail. The user can confirm their customer account by clicking on a link. After confirmation, the user can log into the customer account via www.starline.de. The account must be verified and activated by Starline Computer before users can make full use of all the account functions.

3. User roles & permissions

Users of a customer account can take on different user roles. The creator of the customer account is assigned the "Administrator" user role after successful verification. Users with this user role can create and manage additional users for a customer account. The "Purchaser" user role is intended for users who do not want to create additional users and only want to use certain e-commerce functions.

4. E-commerce features

a. Users of a non-verified customer account

Users of a non-verified customer account can send requests for quotations and use the product configurator. Sending a request for quotation is non-binding. Requests for quotations will be checked and confirmed by the Starline sales team as soon as possible after receipt. If there are any queries, the contact person named in the request will be contacted by the Starline sales team.

b. Users of a verified customer account

Users of verified customer accounts can view product prices, use the product configurator, send requests for quotations and place orders. Confirmation of receipt of an order does not constitute a binding acceptance of an offer. Orders will be checked and confirmed by the Starline sales team as soon as possible after receipt. If there are any queries, the contact person named in the order will be contacted by the Starline sales team.

5. Product configurator

The product configurator is used by selecting a basic system in the product overview of a product category or on a product detail page. Users can access the configurator via the "Configure now" button and add further components to the configuration. The configuration can be added to the shopping list and requested there or ordered directly.

6. Address management

For security reasons, billing addresses are not managed by the user themselves. In the course of verifying a customer, Starline Computer creates a billing address. Upon request, the billing

address can be changed or deleted by Starline Computer. Users can select billing addresses for orders. Delivery addresses can be managed by users and selected for orders.

7. Security of customer information & customer account

The administrator user is responsible for managing the customer account and its users. They are responsible for creating and deleting users. He is responsible for processes that he or a user created by him carries out.

Users shall take the necessary precautions to prevent unauthorized use of the user account. Administrator users may only create users for other authorized representatives of their company. If the user becomes aware of the unauthorized use of his user name, password or user account or any other breach of security, he is obliged to inform Starline Computer immediately. If a user created by the administrator is no longer authorized to use the user account, the administrator user shall take the necessary precautions to exclude the unauthorized representative of his company from using the account.

The user can gain access to confidential information (prices and availability of products) via the user account. Users may not disclose confidential information of Starline Computer to third parties without the written consent of Starline Computer.

8. Blocking and deletion of the customer account

In the event of a breach of security regulations or for other important reasons, Starline Computer reserves the right to block the user's access to the user account for an indefinite period of time.

Customers are entitled at any time to have the customer account they have created deleted upon request to Starline Computer.

9. Closing remarks

The terms and conditions of use that are stored and included on the website at the respective time of use shall apply. Starline Computer reserves the right to change these Terms of Use at any time. If significant changes are made to the regulations or features of the customer account, you will receive a notification from Starline Computer.

Should any regulation of these terms and conditions be invalid, this shall not affect the validity of the remaining regulations. The parties try to replace the invalid regulation with a valid regulation that comes as close as possible to the invalid regulation.

If you have any questions or comments about these terms and conditions, please contact Starline Computer at info@starline.de

Thank you for using the Starline Computer website.